

KEYEDIN™ PROJECTS SECURITY FAQ

Providing complete peace-of-mind for your Cloud-based data

KEY FACTS:

- DATA CENTRE SECURITY PROCEDURES, PROCESSES AND SYSTEMS
- DATA CENTRE ENVIRONMENTAL (HVAC, POWER, ETC.) PROCEDURES, PROCESSES AND SYSTEMS
- INFORMATION AND DATA SECURITY PROCEDURES, PROCESSES, AND SYSTEMS, INCLUDING THE NETWORK, FIREWALLS, SERVERS, AND APPLICATIONS
- SYSTEM BACKUP PROCEDURES, PROCESSES AND SYSTEMS
- CUSTOMER CARE, MONITORING, AND TROUBLESHOOTING PROCEDURES, PROCESSES AND SYSTEMS.

KeyedIn Projects is provided by security specialists trained and responsible for staying abreast of security trends. Combining knowledge with state-of-the-art technology and stringent processes and procedures to safeguard your data 24x7x365.

KeyedIn Projects is delivered through a secure, robust, scalable and high availability infrastructure. KeyedIn understands that security is one of our customers' most – if not the most – important concerns when it comes to subscribing to applications over the web.

First layer of defence: physical security

KeyedIn Projects security starts at the data centre. KeyedIn Projects is hosted in a Tier III facility that offers the highest standards of security. All areas of the data centre are monitored and recorded using CCTV, and all access points are controlled. The facility is staffed around the clock by security officers. Visitors are screened upon entry and exit.

Guarding the network: firewalls and intrusion detection

Industry-leading firewalls and intrusion detection and prevention systems are employed to ensure the security of your data. These systems are monitored and managed on a 24x7x365 basis. An essential component of security, firewalls permit or restrict network traffic and safeguard systems and data from unauthorised access. KeyedIn Projects employs a fully managed, robust firewall solution to ensure that the application infrastructure and your data is always protected. On an ongoing basis, regular analysis of firewall logs is performed to keep abreast of traffic patterns and identify any unusual activity.

The Intrusion Detection System (IDS) provides in-depth defence by analysing network traffic and either blocking, replacing, or alerting when suspicious activity is detected. The system utilises a rules-based language, which combines the benefits of signature, protocol, and anomaly-based inspection methods. Rules are used to examine packets at both the IP protocol level and at the application level and can be set to look for specific occurrences of attacks against a protocol or set to look for the conditions of an attack.

MAIN FEATURES:

- 24X7 SECURITY OPERATIONS AND IDS MONITORING
- DDoS PROTECTION
- NETWORK BEHAVIOUR ANALYSIS
- HOST-BASED IDS
- STATEFUL APPLICATION INSPECTION FIREWALLS
- OPERATING SYSTEM HARDENING
- CENTRALISED LOGGING
- BIOMETRIC SCANNING FOR DATA CENTRE ACCESS
- UNMARKED DATA CENTRE FACILITIES
- SECURITY CAMERA MONITORING WITH ARCHIVAL SYSTEM

Protecting your data

Regular transaction logs are taken for point in time recovery with full backups taken on a daily basis. Backups are stored off server and are protected using industry standard encryption with a 28 day retention policy. Additionally subscribers to KeyedIn™ Projects receive off site backups.

SSAE 16

KeyedIn Projects is hosted from facilities which have successfully completed a SSAE 16 audit. These audits assure KeyedIn Projects customers that it is living up to the commitments it made.

Documented controls covering the entire operational spectrum are in place.

About KeyedIn Projects

KeyedIn Projects project management solutions is a suite of SaaS-based integrated business applications that help manage projects, resources, billing and customer relationships. KeyedIn Projects provides executives with the tools to drive and monitor business results and their teams with the capabilities to effectively manage their projects and programmes. Available in Small Business, Professional and Enterprise Editions, KeyedIn Projects solutions provides a quick ROI for any size business.

Try it for free at www.keyedin.com

Whatever your priorities, current workload or concerns, KeyedIn Projects can help simplify project management and drive business performance.



Part of the KeyedIn Solutions Business Portfolio



www.keyedin.com

Corporate Headquarters

5001 American Blvd West
Suite 1010
Minneapolis, MN 55437, USA
p +1 866 662 6820

EMEA Headquarters

Maple House
Woodland Park
West Yorkshire, BD19 6BW, UK
p +44 (0)1274 863300